SMC

TOUCH

End User
How-To Registration Guide

Taking control of your monitored system couldn't be easier.

Follow our step-by-step guide to register today. You will only have visibility of sites owned by your Service Company.

Why Use TOUCH?

1 No subscription fees required, with direct links to our database.

2 TOUCH is an active online, portal enabling you to keep your alarm installer up to date with any keyholder changes.

3 The platform provides you with a holistic view of your security system, all from one place.

Registration Process

Your alarm installer will provide you with your key details, including **Contract number**, **Keyholder password** and **Service Company Number.**

2 Click here to register at **TOUCH.estate**

3 Read and confirm the initial user statement.

4 Complete your personal or company details if registering on behalf of a business, i.e. email address and contact numbers.

5 Set and complete your personal security questions.

6 Use the **key details** provided by your installer.

7 Enter your on-screen validation code.

You will now receive an email confirming your registration and pre-determined password. It is recommended that you log in and change your password as soon as possible. Once you're registered, please take time to review your details - in particular your keyholder and contact information, and make any necessary updates.

CYBER ESSENTIALS

ARMED FORCES COVENANT

sia APPROVED CONTRACTOR

bsia british security industry association

NSI GOLD

TSA Member Organisation